In 2018 Indiana 211 transitioned to the system, CommunityOS2. The new platform allows us to centralize Indiana resources into one database that can be accessed by 2-1-1, InConnect Alliance, Indiana State Department of Health as well as other local partners. Inclusion in the database is free, we only ask that you confirm the information we have listed through our annual update request.

Annually IN211 will send you an email request to update your information. See example below;

Click on the link within your email to access your dashboard. The dashboard will show you all agencies, sites, and services that you are listed as the update contact on. From the dashboard, right click on the agency, site, or service you are ready to review and select “open in a new tab.”
In a new tab the profile will appear. Enter and edit the information necessary and click “Submit Revision” in the upper right. No changes necessary? Click “Nothing to Update.”

Once you have clicked “Nothing to Update” or “Submit Revision” you’ll receive a confirmation from CommunityOS2.

Now, head back to your Update Contact Dashboard for any additional agency, site, or services that need to be updated. *Note* Once you submit your revision the resource will be removed from your dashboard.

IN211 will continue to send you emails on a weekly basis until the resource information has been updated. If you would prefer to update this information over the phone, reach out to our Resource Specialists at 888-211-2402, Monday through Friday 8am – 5pm.